

## Consumer Council Partners in West Coast Health

### Minutes of meeting held in the Corporate Board Room on Monday 8 June 2015 at 12.00 noon

**Present:** Joe Hall (Acting Chair), Keith McAdam, Alice Cardwell, Ned Tauwhare, Lynnette Beirne, Judy Tutchen, Katherine Adlam, Ruth Vaega

**In Attendance:** Gary Coghlan (General Manager Maori Health), Paul Norton (Quality & Patient Safety Manager), Michael Frampton (Programme Director) *via vc*, Lara Bakes-Denman (Associate Director of Allied Health), Julie Bell (for minutes)

**Apologies:** Barbara Holland, Mark Davies, Neil Stevenson, Mark Newsome, Sue Duff

1. **Welcome & Apologies**

The meeting started welcoming Ruth Vaega as new Pasifika representative.

2. **Buller Update**

Kathleen Gavigan provided the members with a written update on Buller in the following areas:

- Design of the Buller IFHC
- Health of Older Persons
- Buller Medical Services two team approach
- Buller Interagency Group
- Boxes for public feedback



Buller Update  
8Jun15.pdf

3. **Quality and Patient Safety Update**

Paul Norton provided the members with a brief update on the following areas of Quality:

- Quality Accounts Workshop – attended recently in Wellington with quality representatives from other DHBs overseeing the management of quality accounts. Theme is to realign with WCDHB work plan.

Target deadline November 2015. Stories are important both negative and positive. Consumer input is important and a representative from Consumer Council will be on the working group

- Surveillance Audits – two local rest homes will be audited. Staff are aware of requirements. Focus on home and community support services
- Safety 1<sup>st</sup> – new system is generating a lot of incidents: 111 separate incidents in April and 101 in May. Categories for incidents mainly low end type falls, some medication and behaviour. All have been reviewed and reported on
- Quality Facilitator – Jackie Richardson has been appointed as Quality Facilitator – Mental Health

4. **Quality and Patient Safety Update**

Lara Bakes-Denman was welcomed to the meeting and introduced herself as the newly appointed Associate Director of Allied Health. Lara values the work of the Consumer Council, is involved in privacy and child protection services as well as older persons health care and patient's cognitive perspectives. Lara is also involved with some of the quality activities and is also on the landscaping work stream for the hospital rebuild.

Lara will attend the next meeting to provide members with information on the Allied Health service.

*Lara left the meeting at 1.00pm*

5. **Previous Minutes**

The minutes of the meeting held on Monday 13 April 2015 were read and confirmed as a true and accurate record of the meeting

Moved by Judy  
Seconded by Lynnette

6. **Programme Director Update**

Michael Frampton provided the meeting with an update on the following areas:

Facilities – Reasonably good progress with Grey and Buller by redevelopment partnership group. Preliminary design for Grey has been approved. Next will be more detailed design and re-engagement of clinical teams.

Timeframe is end of 2015 for visible activity and commissioning in 2017. No changes to numbers for beds and services. Mental Health will remain in current location until 2017/18.

Buller – Recent announcement of design team Warren & Mahoney from Christchurch plus other services. Design team in Buller 9/10 June. Meeting with clinical teams in 8 weeks then conception plan will be completed. Announcement this week re older persons health services.

Reefton – Mark working closely with Reefton community.

Transalpine – Trying to evolve transalpine relationships with Canterbury for General Medicine, Mental Health, General Surgery, Anaesthetics and Gynaecology services.

Serious Sentinel Events (SSE) – when a SSE occurs, Patient Safety and Quality undertake a root cause analysis (RCA) with involvement from a number of Clinicians. Completion date for RCA completion is 70 days which is the national best practice target.

## **7. Actions arising from previous Minutes**

### **7.1 Register of Concerns**

Register will be discussed at next meeting.

### **7.2 Progress on proposed Kiwiana Care meeting**

Paul provided meeting with a verbal update from Nancy Stewart.

### **7.3 Progress report on Falls Prevention workgroup project**

Job Description is being completed to appoint a falls person.

There being no further discussion the meeting closed at 1.35pm.

Next meeting will be Monday 10 August 2015 12.00 noon to 1.30pm.