

YOU DO NOT HAVE TO WRITE

You can talk to any staff member. They will help by recording your comments and ask you to sign them.

If you have filled in this form or written a letter please send it to:

**Patient Safety Health & Adverse
Event Facilitator
West Coast District Health Board
PO Box 387
Greymouth 7840**

Alternatively, feel free to 'post it' in one of our suggestion boxes situated in Hospital waiting rooms or the main entrance of Hospitals. Suggestion boxes are emptied regularly and any specific comments passed on to the area concerned so they can respond.

**Phone Patient Safety Health & Adverse
Event Facilitator on:
(03) 769-7685**

If you still have concerns you might want to call the nationwide Health and Disability Advocacy

Service on:
(0800) 555-050

or

The Health and Disability Commissioner's
Office on
(0800) 11-22-33

*You are welcome to have a
friend or support person
whenever you use our services*



Please tell us how we are doing

(Compliments, Complaints,
Suggestion Form)



Tell us your story

The West Coast District Health Board is committed to providing quality health care. We welcome your feedback to assist us in doing this.

Compliments

Telling us what works well is useful and appreciated. It helps us spread good ideas to other areas in the organisation.

Complaints and suggestions

Letting us know what doesn't work so well gives us the opportunity to improve.

Information you provide will be treated with strict confidence. If you give your name and contact details we will respond to you.

Please tell us the details here

Write or type in the boxes below

Date:

Your name:

Address:

Telephone:

Email

Services involved