

Ōu whāinga tika ina whakamahi koe i tētahi ratonga hauora, ratonga hauā rānei i Aotearoa, ā, me pēhea te whakatakoto whakapae

RĀRANGI MŌTIKA

He mōtika ōu

He Rārangi Mōtika tō ngā tāngata katoa e whakamahi ana i ngā ratonga hauora, i ngā ratonga hauā, hei whakamaru i a rātou. He Kaitiaki motuhake tō ngā mōtika nei, e ai ki tētahi ture e mana ana i Aotearoa, e kīia ana ko Te Ture mō te Toihau Hauora, Hauātanga o te tau 1994.

Ōu mōtika ina whakamahi koe i tētahi ratonga hauora, hauātanga rānei

Tekau ō mōtika i raro i te Rārangi Mōtika. Koia ēnei ngā mōtika:

1. Kia manaakitia koe hei tangata.
2. Kia manaakitia koe, kia kaua koe e tāmia e wai rānei, kia kaua hoki e tūkinotia e te kaikiri o te tangata.
3. Kia hāpainga tō rangatiratanga, me tō mana motuhake.
4. Kia taea e koe ngā ratonga whai tikanga, ā, kia tika te taurima i a koe, me te teitei o ngā pūkenga o te hunga manaaki i a koe.
5. Kia tae katoa mai ngā kōrero ki mua i tō aroaro mā roto i tētahi huarahi whakamōhio ngāwari ki te whakarongo, kia tino taea ai tō kōrerorero tahi ki te kaiwhakahaere o taua ratonga.
6. Kia tino tae ake ngā kōrero whai pānga ki mua i a koe mō tō hauora me tō hauatanga; te āhua o te ratonga e horahia ana, ngā ingoa me ngā tūranga o ngā kaimahi, me ngā kōrero katoa mō ngā whakamātautau me ngā whakahaere e tika ana mōu, me ngā hua o aua whakamātautau ina puta ake ana. I Aotearoa nei, e whakamanawatia ana ngā tāngata kia patapatai, kia inoi hoki ki tētahi atu kōrero kia mōhio ai rātou he aha te aha.
7. Kia riro māu anō e whakatau ngā tikanga tiaki i a koe, kia huri hoki koe i tō whakatau, kia haere ki huarahi kē.
8. Kia noho mai he kaitautoko i tō taha i te nuinga o te wā.
9. Kia pā tonu ēnei mōtika katoa, ki te inoia koe kia uru ki tētahi rangahautanga, ki tētahi wāhanga whakangungu kaimahi rānei.
10. Kia āhei koe te whakatakoto whakapae, ā, kia āta tirohia hoki tō whakapae.

He aha ngā mahi ka taea e ahau mehemea kāore au i te noho tau, kei te āwangawanga rānei mō te ratonga , mehemea kua takahia rānei aku mōtika, ki aku whakaaro?

Ka taea e koe:

- te kōrero ki te tangata nāna koe i āwhina, ki te kaiwhakahaere rānei, nā te mea ka taea e rātou ō raruraru te whakatikatika;
- te kimi āwhina i tō whānau, i ō hoa rānei, hei whakapakari i a koe kia kaha ai koe ki te kōrero i ō āwangawanga ki ngā kaiwhakahaere o te ratonga;
- te rapu āwhina i tētahi kaiāwhina motuhake hei āwhina i a koe ki te whakatatū i ō āwangawanga. Ko ngā tino kōrero me pēhea te whakapā atu ki tētahi kaitautoko hauora, hauātanga hoki, kei roto i ētahi atu wāhanga o tēnei mātārere.

TE WHAKATAKOTO ME TE WHAKATATŪ I NGĀ WHAKAPAE

He aha te painga mōku o te whakatakoto whakapae?

Ko te whakatakoto whakapae tētahi tikanga matua hei whakapaipai ake i ngā ratonga. E ai ki te nuinga o ngā kaiwhakapae ko tō rātou tino hiahia ia, kia kua ētahi atu tāngata e raru i ngā āhuatanga i pā ki a rātou. He mea pai ki ngā kiritaki i te nuinga o te wā, kia whakaae māriri te kaiwhakahaere i roto i ana kōrero, āe, koia ēnei ngā āhuatanga i pā ki a rātou, kia whakamāramatia he aha i pā ai, kia whakapāha hoki ki te kaiwhakapae. He pai ki te nuinga o ngā kaiwhakahaere ratonga kia mōhio rātou ki ngā āwangawanga o ngā kiritaki, kia whakapau kaha ai rātou ki te whakatikatika. I ētahi wā ka puta he rerekētanga i roto i ngā mahi, i roto hoki i te āhua o te horanga ratonga, e puta ai he hua ki ērā atu kiritaki. He mea pai ki ngā kiritaki te rongu i ngā āhuatanga ka whāia e te kaiwhakahaere hei whakapiki i te pai o ngā mahi.

Te Whakatakoto Whakapae

Kei a koe anō te mōtika ki te whakatakoto whakapae mō te whakahaere ratonga, i runga anō i ngā tino tikanga māmā rawa ki a koe. Ka taea te whakatakoto whakapae ā-kupu, ā-kanohi, ā-waea rānei, mā te tuku reta rānei, mā te tuku waea whakaahua, mā te tuku imēra rānei. Ka taea tō whakapae te hoatu ki:

- te tangata, ngā tāngata rānei mō rātou tō whakapae;
- tētahi tangata tonu i roto i ō mahi, tētahi whakarātonga, tētahi whakahaere rānei e noho nei, tōna tikanga, hei wāhi tuku whakapae (inā koa te kaiwhakahaere kounga, te āpiha whakapae i tētahi hōhipera, i tētahi whakahaere rānei);-
- tētahi kaiāwhina hauora, hauātanga motuhake;
- te tari o te Toihau Hauora, Hauātanga;

He aha ngā āhuatanga ka pā mai, ki te whakatakoto whakapae au?

..ki te kaiwhakahaere ratonga?

Me whakarongo te kaiwhakahaere ratonga ki ō whakapae, me āta whakamārama ngā āhuatanga o te whakatakoto whakapae, he aha hoki ngā āhuatanga e pā ana, mō tō whakapae. Ka āta tirohia tō whakapae i runga i te kakama, ā, ka hoki mai he whakamārama ki a koe mō ngā whakatau, me ngā mahi kua oti hei whakatikatika i ngā āhuatanga i roto i tō whakapae.

ki tētahi kaiāwhina hauora, hauātanga motuhake?

Ka noho tētahi kaiāwhina hauora, hauātanga, he mema nō tētahi Ratonga Tautoko ā-Motu, ki te whakarongo ki ō āwangawanga, ka riro hoki māna e whakamārama ngā whiringa e wātea ana ki a koe hei āwhina i a koe ki te whakatatū i tō whakapae. Ko te aronga o tēnei kaiāwhina he āwhina anake i te kiritaki, ā, ka riro māna koe e tautoko, e āwhina i roto i ngā mahi ka whāia e koe, hei whakatatū i ō āwangawanga.

Kāore he utu mō te ratonga, ka noho matatapu tonu ngā kōrero, kei te tū wehe kē i ngā ratonga pēnei i ngā hōhipera, i ngā whakahaere e whāngai pūtea nei ki ngā ratonga, ki ngā kaiwhakahaere kāwanatanga, me ngā tari pēnei i te tari o te Toihau Hauora, Hauātanga; Ahakoa kei raro tēnei ratonga tautoko i te ture tonu e whakamana nei i te tari o te Toihau Hauora, Hauātanga; tuku pūrongo ai te ratonga tautoko ki tētahi Kaiwhakahaere mō ngā Mahi Tautoko Tūroro motuhake.

He tino tikanga te tautoko tūroro hei whakararau whakapae, ā, i te nuinga o te wā he horo kē atu tēnei huarahi i ētahi atu whiringa.

ki te tari o te Toihau Hauora, Hauātanga?

Ka titiro te Toihau ki ia whakapae, ki ia whakapae, me te whakatau āe rānei, kāo rānei, kia hōhonu kē atu te wherawhera. Hei reira ka huri pea te Toihau ki te:

- tonu i te take ki tētahi kaitautoko hauora, hauātanga kia riro māna te tangata e āwhina ki te whakatatū i taua whakapae;
- tuku whakapae ki te kaiwhakahaere ratonga kia riro māna e whakatikatika;
- tuku i te take ki tētahi atu whakahaere pēnei i te Manatū Hauora, i tētahi mana rēhita kaimahi hauora, i te Toihau Matatapu, i tētahi Kaiarotake ā-Rohe mō te Hauora Hinengaro rānei,
- wherawhera i te take rānei. I ētahi whakapae torutoru noa, ka tīmata pea te Toihau ki te wherawhera hōhonu i te take o te whakapae. Ehara i te mea ka oti wawe ngā wherawheratanga whakapae nā te mea me noho tōkeke tonu te Toihau, me whakawātea i tētahi wā ki ngā tāngata katoa kia taea ai e rātou te whakaputa kupu ki a ia. Ehara i te mea ka kīia i takahia te Rārangī, i ngā whakapae katoa e tae mai ana ki mua i a ia.

Ka hoki auau ngā kōrero e tika ana ki a koe i te tari o Te Toihau, kia tatū rā anō tō take. Ka hoki anō tētahi whakamārama ki a koe mō ngā whakatau tuatahi a te Toihau, me ana mahi mō tō whakapae, me ngā āhuatanga o te whakatau whakamutunga.

Ka whiua te kaiwhakahaere ratonga, mehemea i takahia ōku mōtika?

Ka tukua pea e te Toihau tētahi whakapae ki te Kaiwhakahaere Whakawākanga, mehemea ka kitea i runga i ngā wherawhera a te Toihau, i takahia ngā mōtika o te kiritaki. Ruarua noa iho te pēneitanga i ngā whakapae e āta wherawheratia ana. Ko te Kaiwhakahaere nei he kaiwhakapae motuhake, ka āhei te mau i ngā take ki te Practitioners Disciplinary Tribunal (HPDT), ki te Human Rights Review Tribunal

(HRRT), rānei, ki ngā wāhi e rua rānei. Ka taea ētahi kōrero mō te Kaiwhakahaere Whakapae, me ētahi take kua oti te whakarongo e tētahi Rūnanga Whakawā, i te pae tukutuku ipurangi o te Toihau Hauora, Hauātanga.

Ka whiwhi kapiheihana au mehemea i takahia ōku mōtika?

Kāore he mana o te Toihau ki te whakawhiwhi kapiheihana. I ētahi wā ka whakaae ngā kaiwhakarato kia hoki mai tētahi wāhi hei huarahi whakatatū i te whakapae. Ka āhei ētahi kiritaki ki te tono mō te kapiheihana ACC, mehemea kua whara i ngā mahi i mahia mō rātou. I ētahi wā whāiti nei, ka tukua he moni whakamāmā i ngā hapa me ngā whakararu e HRRT.

ĒTAHI ATU KŌRERO ME NGĀ TIKANGA WHAKAPĀ ATU

Mō ētahi atu pārongo, kia āwhinatia rānei koe, kia taea ai te whakahaere i ētahi wāhanga akoako, wāhanga whakangungu rānei, kia taea mai rānei ētahi kōrero mō te kawē i tōu ake take, mō te whakatakoto whakapae rānei, whakapā mai ki:

Te Ratonga Tautoko ā-Motu

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